

## **Carpet Cleaning Application**

2-5 Stars Certification www.EnviroCertified.org

Businesses Protecting the Spokane River & Spokane Valley - Rathdrum Prairie Aquifer GOOD FOR BUSINESS. GOOD FOR THE ENVIRONMENT. GOOD FOR YOU

#### **EnviroCertified Requirements**

- Generate less than 220 pounds of hazardous waste per month.
- Participate in a voluntary visit with an EnviroCertified representative to verify proper management & disposal of hazardous wastes.
- Set a goal to reduce hazardous materials or waste and conserve resources.

#### **Star Rating System**

#### \*\*

To earn **2-Stars**, properly manage all hazardous or dangerous wastes and set a goal to increase environmentally responsible practices.

#### \*\*\*

To earn **3-Stars**, demonstrate best management practices for general housekeeping, inventory management and employee training for managing products & waste.

#### \*\*\*\*

To earn **4-Stars**, develop systems to reduce, reuse and/or recycle all wastes, conserve resources and educate customers about your commitment to environmentally responsible business practices.

#### \*\*\*\*

To earn **5-Stars**, demonstrate environmental and community leadership among associations, peers, vendors, and/or training programs within your industry and practice comprehensive environmental protection.

#### Renewal

EnviroCertified certification is renewed every three (3) years by demonstrating progress towards achieving your stated goal(s) and establishing practices that earn a higher star rating.

#### **EnviroCertified Benefits**

#### **EnviroCertified Recognition**

- 1. Provides free advertising and promotion.
  - ✓ EnviroCertified on-line Business Directory
  - EnviroCertified Certified logo to use in marketing
  - ✓ An EnviroCertified window decal
  - ✓ An EnviroCertified certificate of recognition
  - ✓ Website promotion on <u>www.EnviroCertified.org</u> www.spokaneaquifer.org
  - ✓ Facebook promotion at Spokane River Forum, Aqua Duck and EnviroCertified pages
  - Promotion at 30+ annual school and community events, e.g., Interstate Fair, Valley Fest, Earth Day, Family Science Nights, etc.
  - ✓ Feature News Articles
- Attracts customers. Survey results show that 80% of consumers want the businesses they patronize to reduce their use of hazardous materials.
- 3. Provides access to technical assistance resources from sponsor organizations.
- Increases efficiency and reduces material and disposal costs.
- 5. Creates a safer, healthier work environment.
- 6. Reduces regulatory burden.
- 7. Strengthens supplier and agency relationships.
- 8. Demonstrates a commitment to protecting our aquifer, river and environment

**EnviroCertified** 2206 S. Sherman Street Spokane, WA 99203 509-847-4337 • 509-535-3986 fax • tonilee@spokaneriver.net

















## www.envirocertified.org

2206 S. Sherman Street Spokane, WA 99203 509-535-7084 office 509-847-4337 cell 509-535-3986 fax

Businesses Protecting the Spokane River & Spokane Valley - Rathdrum Prairie Aquifer

## **Carpet Cleaning Application**

2-5 Stars Certification

Our business is interested in Certification.						
Business Name:						
Street Address:						
City, State, Zip:						
Phone:	Fax:					
E-mail:						
Web site:						
Authorized Business Representative Na	ame:					
Authorized Business Representative Signature:						
Date:						
Our business agrees to have a voluntary Local Source Control (LSC) Technical						
 Assistance visit from the Spokane Regio	nal Health District.					
LSC Technical Assistance Visit Date:						
LSC Specialist Signature:						
Our business has made and maintained	the corrections required for certification as					
 recommended by the Local Source Cont	rol Specialist.					
Certification Date:	e-certification Date:					

# **EnviroCertified 2 Stars Certification: STEP ONE**

#### Use the checklist below to determine certification eligibility.

You must be able to check <u>all</u> boxes or respond with NA (not applicable) in the Minimum Hazardous Waste Management Requirements below to qualify for recognition by the EnviroCertified program.

Vaa NA	Minimum Hazardous Waste Management Requirements
Yes NA	The business is a small quantity generator (SQG) of hazardous waste. SQGs generate less than 220 pounds per month (or about 27 gallons/half a drum of hazardous waste per month) and accumulate no more than 2,200 pounds (or about 5 drums) of hazardous waste on site at any time.
	All hazardous wastes are handled appropriately, including the following: Petroleum, solvent, paint and metal are recycled or handled as hazardous waste.
	Fluorescent/HID lamps, batteries, mercury thermostats, and other mercury-containing equipment are recycled or handled as hazardous waste.
	All hazardous waste is stored in containers that are: Compatible with the waste, kept closed when not in use, kept inside or under cover, and or no in direct contact with soil or located near a drain.
	Hazardous waste is stored within secondary containment that is: Made of durable, leak-proof material (e.g., a bermed room, containment pallet, sump, or trough),
	Compatible with the waste it is meant to hold,
	Capable of holding the largest potential spill. Reference WAC 173-303-630 (7) (iii)
	Each hazardous waste container is labeled with: The name/description of the waste, its hazards (toxic, flammable, etc.), and the words "Hazardous Waste, Dangerous Waste or Universal Waste" are clearly marked on the label.
	The business maintains Spill Response materials: Spill clean-up and containment materials are available on site and in transporting vehicles.
	A Spill Response Plan with emergency phone numbers is posted.
	The business also maintains and can provide the following documentation: Safety Data Sheets (SDSs) for hazardous products.
	Documentation for all hazardous waste disposal and recycling are available (e.g., receipts, manifests, bills of lading, DOT shipping papers or vendor certificates).















### 2 Stars Certification: STEP TWO

1. Answer **YES** or **NA** to all of the waste management and disposal best practices below to be certified as an EnviroCertified Business.

Table 1: Industry Specific Waste Management & Disposal:

YES	NA	Carpet Cleaning
		Carpet cleaning wastewater is never discharged to streets, gutters, parking lots, storm drains, lawns, ditches, groundwater or surface water. Even cleaning fluids and soaps labeled "non-toxic" or "biodegradable" can be harmful to the environment and aquatic life.
		Carpet Cleaning wastewater is screened or filtered and solids are disposed of in approved solid waste containers.
		Carpet Cleaning wastewater is never discharged to an on-site septic system. (Cleaning chemicals may disrupt function of the system and potentially contaminate groundwater and drinking water.) Clients are asked if property is on a septic system when the job is booked.
		Filtered Carpet cleaning waste water is discharged to a sanitary sewer system using a sink or toilet on the premises or is held in containment tanks and later discharged at an approved sanitary sewer location (e.g., back at the shop, at a service station sani-dump (with owner approval).
		Least toxic cleaning products are used.
		Phosphate free cleaning products are used when possible.
		Equipment minimizes water use.
		Equipment (tanks, hoses, fittings) is serviced to prevent waste water leaks. Filters are checked for proper operation.
		Carpets are vacuumed before cleaning to reduce amount of lint in waste water.
		Customers are asked about the source of stains before cleaning to determine if hazardous substances are present.

- 2. Schedule a site visit with Tonilee Hanson, the Spokane River Forum's **EnviroCertified** representative. Call 509-535-7084 office or 509-847-4337 mobile.
- 3. Write and post a pollution prevention or hazardous waste related goal for the year. (See examples below)
  - o Be as specific as possible.
  - o You may consider the Local Source Control recommendations.
  - Explain how you intend to achieve your goal. Outline the steps you will take, include a timeline, and designate the person responsible for each step or task.

#### **Example Goals:**

# Goal: Our business will reduce our impact on stormwater. Steps:

- Wash all company vehicles at a commercial car wash rather than on site.
- Implement routine checks of parked vehicles for leaking and clean all leaks in the parking lot.
- Spring clean-up in parking lot sweep rather than hosing into storm drains.
- Clean storm drain catch basins and drywells on property.

Future building plans – reduce use of galvanized building materials.

Goal: Our business will work to implement 3-5 star certification requirements.

2 Stars Certification: GOAL

Post your goal and the steps you and your employees will take to accomplish it. Describe your progress on your goals and one new goal for the coming year.

Begin Date	Steps, Tasks or Action Items	Responsible Person	End Date

Certification: I volunteer to uphold the standards of the EnviroCertified Program by properly managing and reducing hazardous waste, meeting all industry specific permit requirements and maintaining a current business license. If my business no longer meets program requirements, I will notify EnviroCertified of the change. I will also refrain from promoting my business as EnviroCertified until the issue is resolved. I understand that the use of the EnviroCertified logo is a privilege and that the EnviroCertified Program owns the rights to the logo.

Please Sign Below				
Business Owner or Representative:	Date:			
EnviroCertified Representative:	Date:			















## **3 Stars Certification**

**Maintenance & General Housekeeping –** Mark all that apply. Minimum Requirement - 5 *Our business follows Best Management Practices* 

YES	Goal	NA	
			Water leaks are repaired as soon as detected.
			Stormwater drainage system is mapped, inspected quarterly and maintained as needed.
			Wash water with soap, detergent or cleaning product is prevented from entering storm drains.
			All vehicle wash water is discharged to sanitary sewer.
			Airborne dust is minimized and storm drains are protected by using rakes and brooms to collect dirt and debris rather than using leaf blowers or hoses.
			Hazardous cleaning materials are used sparingly and according to manufacturers' directions.
			Environmentally preferable cleaning products are used (e.g., Green Seal, EcoLogo, DFE, etc).
			Floors are swept and spot-cleaned for drips and spills in place of mopping with detergent and water, using a floor machine, or using a hose.
			Microfiber mops are used instead of traditional mops to conserve water, minimize cleaners, and contain contaminants.
			Reusable cloth wipes are laundered by a permitted industrial laundry and replace disposables.
			Flammable materials are stored in fireproof safety units or as directed by the Fire Department.

**Purchasing & Inventory Management –** Mark all that apply. Minimum Requirement - 4 Our business uses the least hazardous products available and manages product inventory.

YES	Goal	NA	
			Safety Data Sheets (SDS) are reviewed before purchasing products.
			Vendors/jobbers are informed of our commitment to using environmentally preferable cleaning products (e.g., non-chlorinated, butyl-free, pH between 5 and 12, low or no-VOC).
			An inventory system streamlines product purchasing and prevents overstock.
			Shipments are inspected for leaks or damage before they are accepted.
			Stock is organized to be used or sold by purchase or expiration date. Long shelf-life is considered when purchasing products.
			Records are kept of all mercury, vinyl and PVC containing devices within our facility. A plan to systematically replace such products is in place.
			Furniture purchased is free of halogenated flame retardants, e.g., PBDE-free polyurethane foam.
			Purchased computers and electronics are rated in conformance with EPEAT (Electronic Product Environmental Assessment Tool) Product Registry www.epa.gov/epeat.

**Employee Training & Involvement -** Mark all that apply. Minimum Requirement - 5 Our business educates, informs and involves our employees in reducing waste and pollution.

YES	Goal	NA	
			Regular meetings are held to generate and implement pollution and waste reduction ideas.
			Proper product storage, disposal and spill cleanup training is provided to employees.
			EnviroCertified goals are posted and discussed.
			One staff member is responsible for routine inspections of product/ waste/recycling containers.
			Waste management or pollution prevention publications are made available to employees. (e.g.,
			Unapproved products are not brought to work.
			A "no grease down the drain" policy is observed by employees.
			Only toilet paper and seat covers are allowed to be flushed.

## **EnviroStars**

## **4 Stars Certification**

#### Systematic Waste Reduction Operations - Mark all that apply. Minimum Requirement - 4

YES Goal NA

Electronic communications are used for appointments, internal memos, e-newsletters, etc.
Lobby magazines are recycled or given to a charity organization, schools, neighbors, etc.
Landscape maintenance employs integrated pest management (IPM), using least hazardous methods first, to prevent and control pest or weed problems.
Contracted services specify use of the least toxic products available. List on page 8.
Carpet, which can collect deep dust contaminants, is replaced with linoleum, cork, bamboo, concrete, marmoleum, Forestry Stewardship Certified (FSC) wood, or other flooring.
Hazardous waste hauling service is scheduled to fit volume and frequency needs.
Systems to minimize air emissions are implemented. Employees are encouraged to take the bus, bike, carpool, walk and/or are hired locally. Company vehicle travel is managed to conserve fuel.
Reduction, reuse, recycling or elimination of all wastes produced has been explored and systematic actions have improved our practices. <i>Explain how and by how much on page 8</i> .

**Recycling -** Our business recycles all of the items marked in the yes columns. Wastes that are not generated are marked with NA.

YES/NA		YES/NA		YES/NA		YES/NA	
	Ink/Cartridges		Scrap Metal		Fuels: Gasoline/Diesel		Oil
	Batteries		Mercury		CFCs/Refrigerants		Oil filters
	Tires		Cardboard		Pesticides/Herbicides		Rags
	Paints		Photo Fixer		Computers/Electronics		Greases
	Glass		Aluminum		Paper		Plastic

#### Marketing & Education - Mark all that apply. Minimum Requirement - 3

Our business markets environmentally responsible actions to our customers, community and industry.

YES	Goal	NA	
			Tours of the facility are available to trade associations, customers, or environmental groups.
			Our newsletter, postcard, e-mail, blog, website, and /or Facebook page includes environmental or waste management features.
			Our environmental awards appear on our website, Facebook, blog and/or print marketing.
			Materials to educate employees and/or customers about steps they can take to prevent pollution and conserve resources at home are provided.
			Storm drains are stenciled with a message i.e., "Dump no waste, drains to aquifer & river".

**Policies, Management & Accounting Systems -** Mark all that apply. Minimum Requirement - 2 Our business accounts for all waste management costs and is implementing an improvement plan.

YES	Goal	NΑ	
			Disposal and recycling records are analyzed yearly to monitor the amount of waste generated and evaluate progress in waste reduction.
			No-idling policy for company fleet and/or delivery vehicles is implemented. For free "No idling" signs go to <a href="https://www.spokanecleanair.org">www.spokanecleanair.org</a> .
			Vendors, suppliers, and contractors are checked for insurance and required permits from regulatory agencies before contracts are signed.
			Gas and energy consumption is monitored and conserved. We participate in EPA Green Lights, Energy Star or local rebate and incentive programs.















## **5 Stars Certification**

**Leadership -** Mark all that apply. Minimum Requirement - 4

Our business works within our industry to promote environmental stewardship.

#### For \* items please provide requested details on page 8 or attach additional information.

YES	Goal	NA	
			Our successes, cost savings and environmental tips are shared with others through trade association meetings, trade publications or industry-related conferences. *Which ones?
			Our commitment to leadership includes educating the industry leaders of tomorrow by discussing waste management, pollution prevention and/or materials choices in on-the-job training, voc-tech or college programs. *Where?
			We work with our suppliers, manufacturers, government agencies or non-profit organizations to play an active role in promoting environmentally sensitive products and technologies. *Describe.
			We research, purchase and stay up to date on new technology, product, or service innovations that reduce wastes or prevent pollution. *Describe.
			We write articles for professional/informal publications discussing environmental protection, health, safety, green business strategies, and/or other ideas. *Attach a copy.
			We participate in or sponsor neighborhood clean-up, or other projects in our community to encourage environmental stewardship. *Describe.
			We have developed a NEW technology, product, or service innovation that resulted in eliminating hazardous materials use, greenhouse gas emissions, or other environmental impacts. *Please detail the innovation.
			Businesses are being encouraged to become EnviroCertified. *Please provide the business name and contact person.

## Comprehensive Environmental Protection - Mark all that apply. Minimum Requirement - 8

Double-sided copies are made.	Motion-sensors, LED or natural lighting is used.
Office supplies are reused.	Vendors take back damaged or unused products.
Shipping materials and containers are reused.	Hybrid, electric, biodiesel or car-share vehicles used.
Materials reuse/exchange station is set up.	LEED Certified – Specify level.
Rechargeable batteries are used.	Low Impact Development Landscaping e.g., grassy swale, drought resistant plants, pervious surface, etc.
Recycled products are purchased.	Low Impact Development Building e.g., roof garden, solar panels, white roof, etc.
Equipment is repaired vs. replaced.	Kitchen supplies are reusable or compostable.
EPA Waterwise / Wastewise program member	Food composting is available.
Low flow toilets are installed	Worm bins are used for composting.
Energy Star rated products are purchased.	
Other:	Other:

 ${\bf Please\ Describe\ Other\ Innovations,\ Leadership\ Actions\ or\ Environmental\ Stewardship.}$ 

Congratulations! Receive the recognition you deserve as an EnviroCertified Business! E-mail your completed application to <a href="mailto:Tonilee@spokaneriver.net">Tonilee@spokaneriver.net</a> or fax to 509-535-3986

















Spokane Waste Directory has disposal options for hundreds of waste types like: acetone, acids, aerosols, amalgam, antifreeze, antistatic brushes, aqueous cleaners, asbestos, asphalt, batteries, biohazard medical waste, brakes and brake fluids, CFL, compressed gas cylinders, compressor oil, computers, contaminated fuel, contaminated soil, fiberglass resins, film, flares, FOG (fats, oils & grease), formaldehyde, freon, grease trap interceptors, HID lamps, hot tanks, lead acid batteries, lead aprons, mercury containing waste, neon light bulbs, paint, parts washer, PCBs, plating solutions, pool chemicals, sheetrock, solvents, televisions, tires, transformer oil, transmission fluid, used oil, x-ray materials and more.













